



## Do you want to come in for a COVID 19 Test?

**\*\*\*If this is an emergency, please call 911 or go to your local emergency department.\*\*\***

1. Due to our wait times, the best thing for you to do is to get “**In-line, On-line**” at our website: [www.eoneurgentcare.com](http://www.eoneurgentcare.com)

**THIS MUST BE DONE ON THE DAY YOU ARE PLANNING TO COME IN. THE SITE REFRESHES AT 12:01 AM FOR THE FOLLOWING DAY.**

- On the home page, go to “**GET IN LINE ONLINE**”. Choose the location closest to you and choose the “Get in line in facility of choice”
  - Fill in the information and after clicking CONFIRM ME, another page comes up.
  - Click on the link **REGISTER NOW - CLICK HERE TO REGISTER ONLINE PRIOR TO YOUR VISIT** to pre-register. It will save you time in clinic!
  - If all time slots are taken for the day, it will not allow you to register. Your choice is to choose another of our site locations, or to wait until the next day.
  - You can also walk in; however, due to wait times, you will register and then be given a time to come back.
2. **We will be billing your insurance** for the visit with our medical provider (MD, DO, NP, or PA.) and the test.
    - For a list of the insurances we participate with, [click here](#).
    - You will have an exam by one of our medical providers. They will order the test (we cannot take a script from an outside provider as we are not a testing center) and we will perform the test here.
    - If you want other alternatives for testing that NYS is offering, please **contact your local Dept of Health** for other options
  3. **For asymptomatic patients** (patients with no symptoms, but want to visit relatives, need a test for work or travel, etc.) we are doing the PCR test. This is the test we send to the lab.

# **-EMERGENCYONE**

4. **For symptomatic patients**, (patients with symptoms) the decision to perform a PCR COVID 19 test vs a RAPID COVID 19 test will be up to the medical provider you see in the office.
  
5. If we perform a PCR test that **is sent to the lab**, it is currently taking 2-5 days to get results. This time may vary based on the labs and how many specimens they receive. During high volumes test results have taken 10+ days to receive the results from the Labs.
  
6. **If your test is positive**, you will receive a call from a member of our clinical staff.
  
7. **If you test is negative**, you will **NOT** receive a call from our office. You will find your results on your patient portal. You will need a PIN from our reception staff to set up a patient portal. This will be given at time of registration. For a link to the patient portal, [click here](#).